

How libraries make tough choices in difficult times : purposeful abandonment

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Abstrak

Contemporary library managers face the need to make difficult choices regarding resource allocation in the modern business environment. How libraries make tough choices in difficult times is a practical guide for library managers, offering techniques to analyze existing and potential services, implement best practices for maximizing existing resources, and utilize pressing financial scenarios in order to justify making difficult reallocation decisions. The book begins by asking the fundamental questions of why, what, and how, moving on to look at how to manage expectations and report to both administration and faculty. The book then considers the four ?D?s of Do, Delegate, Delay and Drop, before covering project management, and how to understand the mission and objectives of your organisation. The book then focuses on: service quality improvement analyses, identifying underlying issues, reviewing resources; identifying best practice, managing feedback and expectations, and looking at decision making skills and implications.