

Level 5 evaluation: mastering ROI: evaluation & research

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Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20428989&lokasi=lokal>

Abstrak

This issue outlines the ways HR practitioners (1) can demonstrate how training affects the organization's bottom line, (2) can explain the linkage between HR and business strategies, and (3) can illustrate a level of accountability for the HR department. It describes methods of collecting data, isolating the effects of training, and the barriers and benefits to ROI.