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## Task analysis: instructional systems davelopment

Weagen, Alice K., author

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## **Abstrak**

Job analysis can have great organizational value despite the workplace trends that push the boundaries of fluid job roles and responsibilities. This issue explains how to analyze work and work processes using methods such as observation, interviews, checklists, critical incident technique, and process mapping. It provides case studies that illustrate how training practitioners apply the principles of analysis to create training deliverables.