

Training as a business partner: business skills

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Abstrak

Becoming a business partner with an organization is quickly becoming the norm rather than the exception for workplace learning and performance professionals. But where do you begin to build the credibility and expertise to truly participate at the partner level in an organization? This Infoline offers solid advice using a four-step process to build this baseline credibility necessary for a seat at the business partner table. Useful self-assessments are provided along the way to check your readiness for each level, as well as a template to create a business oriented annual report for the training function.