

Layanan anak di Perpustakaan Yayasan Pustaka Kelana = Children service in Yayasan Pustaka Kelana Library

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Abstrak

Skripsi ini membahas proses layanan anak ditinjau dari sudut pandang pustakawan Perpustakaan Yayasan Pustaka Kelana. Tujuan dari penelitian ini adalah mengidentifikasi pandangan, layanan, dan kendala yang terjadi pada proses layanan anak di Perpustakaan Yayasan Pustaka Kelana. Jenis penelitian ini adalah studi kasus dengan pendekatan kualitatif. Pengumpulan data dilakukan dengan cara observasi partisipan, wawancara mendalam dan studi dokumen. Hasil dari penelitian ini adalah pelaksanaan di Perpustakaan Yayasan Pustaka Kelana sudah berjalan cukup lancar. Pustakawan telah melayani anak sesuai dengan kebutuhan anak-anak berdasarkan visi dan misi perpustakaan yakni menumbuhkan minat baca anak sejak usia dini. Namun menurut penulis masih dibutuhkan seorang staf yang memiliki kemampuan dan kompetensi secara khusus dalam melayani anak.

.....This objective of this research is to discuss about the process of childrens services that Yayasan Pustaka Kelana Library gives based on the librarian overview. The purpose of this study is to identify the opinion, services and the problem happens in the processed of children services at the Yayasan Pustaka Kelana Library. The research is a case study by using qualitative method. The data collection was taken by using participant observation, in-depth interviews and literature review. The results of this research shows that the implementation of children services in Yayasan Pustaka Kelana Library has been done fairly well. The librarians has served the children according to their needs well enough based on their library vision and mission, to gain the children's interest of reading at early age. However, the writer experienced that Yayasan Pustaka Kelana Library still requires a staff which has the good capability and competence in children serving.