

## Hubungan antara pelaksanaan perawatan bayi prematur dengan kepuasan orang tua di ruang perinatologi = The relationship between implementation of premature babies care with parents satisfaction

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### Abstrak

Kompleksitas perawatan bayi yang intensif menyebabkan ada perawatan rutin yang terlewatkan sehingga dapat memperpanjang lama perawatan, risiko rawat ulang, meningkatkan komplikasi bayi, dan menurunkan kepuasan orang tua. Penelitian cross-sectional ini bertujuan untuk mengidentifikasi hubungan antara pelaksanaan perawatan bayi prematur dengan kepuasan orang tua. Teknik consecutive sampling dilakukan untuk memilih 59 perawat dan 59 orang tua bayi prematur. Analisis menggunakan uji Pearson. Hasil penelitian menunjukkan bahwa rata-rata pelaksanaan perawatan bayi prematur sebesar 161,93 dan rata-rata kepuasan orang tua sebesar 280,07. Terdapat hubungan antara pelaksanaan perawatan bayi prematur dengan kepuasan orang tua ( $p\text{-value} < 0,001$ ,  $r = 0,77$ ). Bagi pelayanan keperawatan dapat menjadi evaluasi terhadap kinerja perawat untuk meningkatkan kualitas perawatan bayi prematur dan kepuasan orang tua meningkat.

.....Complexity of intensive care of premature babies causes some routine nursing cares are overlooked which may lead to extension of length of stay, risk of rehospitalization, additional disease complications, and decrease of parents satisfaction. This cross-sectional study aimed to identify the relationship between the implementation of a premature babies care with parents satisfaction. Consecutive sampling technique was conducted to select 59 nurses and 59 parents of premature babies as research respondents. The data was analyzed with Pearson test. The results showed that the average of premature babies care score was 161.93 and the average of parents satisfaction score was 280.07. There was a significant relationship between the implementation of premature babies care with parents satisfaction ( $p\text{ value} < 0.001$ ,  $r = 0.77$ ). Nursing care should be evaluated to improve the performance of nurses and the quality of care of premature babies and parents satisfaction.