

## Hiring and retaining top-performing employees: business skills

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### Abstrak

How do you design and implement retention programs that will keep your organizations best employees from walking out the door? This Infoline answers this question by providing the tools and advice to build an organization with a culture of retention. Finally, the issue offers a proactive nine-step strategy, including a formula to calculate the cost of turnover, a hiring checklist, a sample employee satisfaction survey, and a person specification checklist.