

Linking training to performance goals: performance

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Abstrak

Today's global economy forces every successful organization to focus on high performance including the training function. Are you ready for this challenge? This issue will show you new ways to approach training with an emphasis on performance. It explains how to help your organization make the transition from a training mindset to one of performance, and contrasts the roles of the traditional trainer with that of a performance consultant. In addition, you will learn the four key principles that will allow you to link training to performance goal linkage, business and customer focus, systems thinking, and process measurement.