Technology for results: developing service-based plans

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Abstrak

Answering two key questions can enhance the effectiveness of current library technologies and ensure that new investments support the library?s mission. First, what technologies provide the most effective support for the library?s service priorities? Second, what technologies allow administrative functions to be managed more efficiently? Find these answers and much more in the PLA-sponsored Technology for Results, the latest volume in ALA?s bestselling PLA Results series.