Public libraries and Internet service roles: measuring and maximizing Internet services

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Deskripsi Lengkap: https://lib.ui.ac.id/detail?id=20437662&lokasi=lokal

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Abstrak

Charles McClure and Paul T. Jaeger speak to the ways in which the Internet has had more impact on public libraries than any other technology since the creation of the book. The issues presented are vital to library service, planning, evaluation, research and educationand most significantly how effectively libraries service the general public.