

The performance appraisal question and answer book: a survival guide for managers

Grote, Dick, author

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Abstrak

"Most managers hate conducting performance appraisal discussions. What's worse, few feel confident in their ability to accurately assess the performance of a subordinate. In The Performance Appraisal Question and Answer Book, expert Dick Grote answers over 100 of the most common -- and most difficult -- questions about this vitally important but often misunderstood and misused tool, including: * How should I react when an employee starts crying during the appraisal discussion ...or gets mad at me? * Which is more important -- the results the person achieved or the way she went about doing the job? * Is there such a thing as a perfect performance appraisal form? Many of the answers include a Hot Tip or Red Flag: a note to the reader making a particularly insightful suggestion. This book helps supervisors and HR professionals ease the pain of performance appraisal and use the process effectively."