

Demystifying six sigma: a company-wide approach to continuous improvement

Larson, Allan, author

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20438049&lokasi=lokal>

Abstrak

Is Six Sigma the exclusive domain of manufacturing and service operations, or can excellence be mandated (and achieved) throughout an entire organization? This refreshing book reveals how to apply the legendary quality assurance program across all departments and processes, creating a permanent, company-wide Six Sigma culture. Author Alan Larson, a Motorola veteran, has created a simple and practical Continuous Improvement model, and offers a strategy for managing the change to Six Sigma-driven operations and philosophy.