

How to manage training: a guide to design and delivery for high performance

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Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20438103&lokasi=lokal>

Abstrak

Now in a thoroughly updated third edition, this classic training guide shows readers how to build and maintain a successful, cost-effective organizational learning program. This is the training manager's ultimate answer book and set of tools for creating, developing, and managing the training function.