A survival guide to managing employees from hell: handling idiots, whiners, slackers, and other workplace demons

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Abstrak

All managers get saddled with "problem"employees from time to time; what sets great managers apart is how they deal with them. Drawing from real-life stories, this helpful and humorous guide provides readers with practical advice for handling a wide range of difficult types, including:
* The Impossible ""I""s: Incompetents, Idiots, and Imbeciles -- clueless employees who simply don?t know what they?re doing
* The Bull in the Office China Shop -- the frequently angry worker ready to confront anyone and everyone
* The Party-Time Performer -- the employee who, although great with people, constantly turns work-time into fun-time
* I?ve Got a Problem -- employees whose work is compromised by any of a range of personal demons, from drug and alcohol problems to emotional issues
From whiners and wastrels to the needy and nefarious, this book gives readers the tools they need to handle any type of difficult employee.