Making smile sheets count

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Smile sheets are often maligned as poor evaluation tools, despite their widespread use. Is it possible to make them a useful tool? This issue of Infoline answers a resounding yes to this question by showing you how to make the humble evaluation form into a power tool that can gather reaction data you can use to improve the design and delivery of your program or future programs. Moreover, once you create these tools as guided by this issue, you can easily modify them for any future program!