How to build high-performance teams

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Abstrak

Here?s a step-by-step process to recruit, empower and lead teams. How to Build High-Performance Teams focuses on the how-to keys of team-building?from recruiting the right team members to truly empowering them with authority and responsibility for their decisions and performance. You?ll understand how to build trust, confidence, and group work skills, balancing and fine-tuning the team process as you go. You'll learn how to: ? Build and manage teams that live up to their promise of higher productivity and greater problem-solving ability ? Maximize team productivity by encouraging group discussion and problem-solving ? Overcome organizational, management and employee barriers to teamwork ? Manage interpersonal conflicts among team members. This is an ebook version of the AMA Self-Study course. If you want to take the course for credit you need to either purchase a hard copy of the course through amaselfstudy.