

# The art of connecting: how to overcome differences, build rapport, and communicate effectively with anyone

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## Abstrak

In an increasingly diverse workplace, it's more important and challenging than ever to communicate well. We must build bridges that cross our differences to connect our similarities. The Art of Connecting reveals five core principles and presents corresponding, specific strategies for overcoming communications barriers and connecting effectively with anyone, regardless of professional, generational, ethnic, cultural, or other differences.