

## Penilaian sistem tanggap darurat bahaya kebakaran di mall grand galaxy park pada tahun 2016 = Assessment of emergency response system in case of fire in grand galaxy park mall in 2016

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### Abstrak

Skripsi ini membahas tentang gambaran kesesuaian pelaksanaan sistem tanggap darurat di Mall Grand Galaxy Park dalam upaya program tanggap darurat jika terjadi kebakaran. Penelitian ini bersifat kualitatif dengan studi deskriptif yang menggunakan dua jenis teknik pengumpulan data, yaitu data primer berupa wawancara dan observasi serta data sekunder berupa telaah dokumen.

Tujuan penelitian ini yaitu untuk melakukan penilaian terhadap sistem tanggap darurat di Mall Grand Galaxy Park Tahun 2016 dengan mengacu pada standar NFPA 1600 Tahun 2013: Standard on Disaster/Emergency Management and Business Continuity Programs.

Hasil dari penelitian ini diharapkan agar manajemen mall dapat melakukan tinjauan atas saran yang diberikan agar meningkatkan sistem tanggap darurat yang dimiliki serta melihat kesesuaian penggunaan NFPA 1600 Tahun 2013: Standard on Disaster/Emergency Management and Business Continuity Programs dalam menilai sistem tanggap darurat pusat perbelanjaan.

.....This thesis discusses the assessment of emergency response system in case of fire in Grand Galaxy Park Mall. This study is a qualitative study that uses two types of data collection techniques, which are primary data in the form of interviews and observations and secondary data from the study documents.

The purpose of this study is to assess the emergency response system in the Grand Galaxy Park Mall 2016 with reference to the NFPA 1600 2013 Edition Standard on Disaster Emergency Management and Business Continuity Programs.

The results of this study are expected in order to mall management can conduct a review of the advice given to improve their emergency response system and to see the appropriateness of using NFPA NFPA 1600 2013 Edition Standard on Disaster Emergency Management and Business Continuity Programs in assessing the emergency response system of shopping center.