

# Pengaruh kegiatan mentoring pada kompetensi perawat baru dalam ketepatan identifikasi pasien di RSUD Raja Ahmad Tabib Tanjung Pinang Provinsi Kepulauan Riau = The influence of mentoring activity toward the competence of new nurse in the accuracy of patient identification at Raja Ahmad Tabib General Hospital Tanjungpinang Kepulauan Riau Province

Hutagalung, Dina Andriani, author

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20446208&lokasi=lokal>

---

## Abstrak

Ketepatan identifikasi pasien termasuk dalam sasaran keselamatan pasien dan menjadi kompetensi yang harus dimiliki oleh semua perawat termasuk perawat baru. Di sisi lain perawat baru menghadapi masa transisi selama satu tahun pertama masa kerjanya sebagai proses adaptasi. Kegiatan mentoring selama masa orientasi dapat membantu perawat baru untuk melewati masa transisi dengan baik dan dapat mencapai target kompetensinya.

Tujuan penelitian ini adalah untuk mengetahui pengaruh kegiatan mentoring pada kompetensi perawat baru dalam ketepatan identifikasi pasien di rumah sakit. Metode penelitian ini menggunakan metode Quasi-experiment dengan pretest-posttest nonequivalent control group. Sampel mentor yang mengikuti penelitian ini sebanyak 6 orang. Sampel perawat baru yang diteliti sebanyak 20 orang pada kelompok intervensi dan 20 orang pada kelompok kontrol. Pada kelompok intervensi dilakukan intervensi berupa kegiatan mentoring dan pada kelompok kontrol tetap melakukan aktivitas tanpa kegiatan mentoring. Pengambilan data dilakukan sebelum dilakukan intervensi dan sesudah intervensi, menggunakan kuesioner pengetahuan, sikap, dan lembar observasi keterampilan perawat. Nilai rerata kompetensi mentor pascapelatihan mentor adalah 93,74 5,59 baik.

Hasil penelitian menunjukkan ada pengaruh yang bermakna pelaksanaan kegiatan mentoring pada perubahan kompetensi perawat baru tentang ketepatan identifikasi pasien  $p=0,001$ . Hasil ini menunjukkan bahwa kegiatan mentoring yang dilaksanakan pada masa orientasi perawat baru dapat membantu perawat baru mencapai kompetensinya di masa transisi. Peneliti merekomendasikan agar kegiatan mentoring dijadikan program rutin pendampingan bagi perawat baru selama masa transisi 1 tahun pertama. Program mentoring dapat juga dilaksanakan untuk membantu perawat memasuki jenjang karir perawat klinis.

.....

The accuracy of the identification of the patients is a part of patient safety goals and one of nurse competency that all nurse should have including new nurses. On the other hand new nurses facing a transition period during the first year of his tenure as the adaptation process. In order for new nurses could pass the transition period well and could hit the target competence, there was a mentoring activity from senior nurses mentor during the orientation phase.

The purpose of this study was to determine the effect of mentoring activity on the accuracy of patient identification competency by the new nurse in hospitals. This research was a Quasi experimental with pretest posttest nonequivalent control group design. The sample of mentor were six people. The samples of new nurse were 20 people in the intervention group and 20 people in the control group. Mentoring activity was held in intervention group and there was no treatment on control group. Data of new nurses competency

were collected before and after intervention, using questionnaires of knowledge and attitude, and also using an observation sheet of nursing skill . The mean score of mentor's competency after training were 93,74 5,59.

The result showed there was a significant effect of mentoring activity toward new nurse's competence on the accuracy of patients identification p 0.001. This result indicated that mentoring activities undertaken in the orientation phase could help new nurses to achieve the competency in the transition period. Researcher recommends to use mentoring program for new nurses routinely assistance during the transition period 1st year . It also can be used to assist nurses entering the nurse's clinical career ladder.