

Perubahan sosial masyarakat agraris ke masyarakat industri dalam pembangunan masyarakat di Kecamatan Tamalate Kota Makasar

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Abstrak

Problems government service conducted by government officials at this time have not met the expectation of society. It can be seen from the public complaints submitted through the mass media and social networks. so as to adversely affect government authority which give rise to public mistrust the purpose of this paper is to discuss the concepts and ideas related to the satisfaction of the public, public service and a comprehensive measurement method. The most important thing to do is to survey people's satisfaction with the implementation of public service in a sustainable manner as a basis for public service innovation possible replication improvement of public services is the most basic repairs apparatus public servant recruitment system.