

## Pengukuran tingkat kepuasan masyarakat terhadap pelaksanaan kebijakan pelayanan pemerintah

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### Abstrak

One factor that affects the development of society is industrialization where industrialization is needed to transform an agricultural community towards an advanced and modern industrial community. Based on those thoughts, the focus of this research is. What kind of social changes would occur to an agrarian society transformed to an industrial society in terms of its community development in the District of Tamalate Makasar. What are the factors affecting the social changes that occur in agrarian society which transformed to an industrial society in its community development in the district Tamalate Makasar? The research design is a qualitative descriptive study and the locus of research is in the district Tamalate Makassar. This research resulted in the description of the process of change that may be resulted to improvement that can be beneficial to the society and increase the social welfare however change can also be a setback which may harm the social life of the people. All these changes might cause different effects to people's lives