

Evaluasi implementasi program pengelolaan penyakit kronis (prolanis) di BPJS Kesehatan Kantor Cabang Depok tahun 2017 = Evaluation of chronic disease management program (prolanis) implementation at BPJS Kesehatan, Branch Office Depok in 2017

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Abstrak

Penelitian ini bertujuan untuk mendapatkan evaluasi input, process, dan output dari implementasi Prolanis pada FKTP di wilayah BPJS Kesehatan Kantor Cabang Depok tahun 2017. Jenis penelitian ini adalah kualitatif dengan menggunakan metode wawancara mendalam, observasi, dan telaah dokumen. Berdasarkan hasil penelitian didapatkan 70 dari 104 FKTP telah melaksanakan Prolanis, namun belum didukung dengan ketersedian buku pedoman Prolanis secara lengkap, fasilitas yang belum memadai, dan ketidaklengkapan alat untuk pemeriksaan kesehatan di empat FKTP tempat penelitian ini dilaksanakan. Kegiatan Home visit dan Reminder SMS Gateway belum terlaksana di sebagian FKTP. Selain itu, berdasarkan analisis data sekunder hasil pemeriksaan tekanan darah dan gula darah peserta selama 4 bulan didapatkan bahwa status kesehatan peserta beragam dan masih terdapat peserta dengan kadar gula darah dan tekanan darah yang belum terkendali karena melebihi batas kriteria pengendalian DM Tipe 2 dan Hipertensi.

.....This research aims to get input, process, and output evaluation from Prolanis implementation at primary health facilities that cooperated with BPJS Kesehatan, Branch Office Depok in 2017. This is a qualitative research that use in depth interviews, observation, and document reviews methodology. The result shows that 70 of 104 primary health facilities have implemented Prolanis, but are not supported by the availability of completed Prolanis guidebooks, inadequate facilities, and incomplete medical devices for health checks at the four primary health facilities where this research was conducted. 'Home visit' and 'Reminder SMS Gateway' activities have not been done in some primary health facilities. And, based on secondary data analysis of blood pressure and blood glucose test results for 4 months, it was found that the participant 39 s health status varies and there are still participants with uncontrolled blood sugar and blood pressure levels, as it exceeded the limits of the controlled DM Type 2 and Hypertension criteria.