

# Peran dishub dalam manajemen transportasi kota berdasarkan master plan transportasi kota di Tangerang Selatan = The role of department of transportation dishub in management of urban transportation based on master plan of city transport in South Tangerang

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## Abstrak

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Manajemen transportasi kota di Tangerang Selatan menghadapi tantangan yaitu dalam menyelesaikan masalah kemacetan dan memenuhi kebutuhan penyediaan transportasi umum. Skripsi ini bertujuan untuk mengetahui peran Dishub dalam manajemen transportasi kota berdasarkan Master Plan transportasi kota di Tangerang Selatan, serta untuk mengetahui faktor-faktor yang berpengaruh dalam pelaksanaan peran Dishub dalam manajemen transportasi kota melalui Master Plan transportasi kota di Tangerang Selatan. Penelitian ini menggunakan pendekatan kualitatif dengan metode pengambilan data melalui wawancara mendalam dan studi literatur. Hasil penelitian menemukan bahwa peran Dishub dalam manajemen transportasi kota berdasarkan Master Plan transportasi kota mencakup peran perencanaan, pengorganisasian, kepemimpinan, dan pengawasan. Master Plan sendiri merupakan rencana induk yang disusun oleh Dishub dalam upaya peningkatan pelayanan transportasi kota di Tangerang Selatan. Dari penelitian ini dapat dilihat bahwa peran Dishub dalam manajemen transportasi kota berdasarkan Master Plan transportasi kota di Tangerang Selatan tersebut belum maksimal dikarenakan adanya permasalahan waktu, kurangnya komitmen, data-data informasi yang kurang komperhensif, belum tersedianya anggaran yang cukup, serta pemasalahan sumber daya manusia

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Transportation management in the city of South Tangerang faced challenges in resolving problems of congestion and meet the need for the provision of public transport. This thesis aims to know the role of Department of Transportation in the management of the city transport based on the Master Plan of the city transport in South Tangerang, as well as to find out the factors that influence the implementation of the role of Department of Transportation in the management of city transport through the city transportation Master Plan in South Tangerang. This research used the qualitative approach with the method of data retrieval through in depth interviews and literature study. The research found that the role of Department of Transportation in the management of the city transport based on the city 39 s transportation Master Plan includes the role of planning, organizing, leadership, and controlling. The Master Plan is itself a Master Plan drawn up by Department of Transportation in an effort to increase the city 39 s transportation services in South Tangerang. From this research it can be seen that the role of Department of Transportation in the management of the city transport based on transportasti city Master Plan in South Tangerang has not been fullest due lack of time, not fully commitment, data information that is less comprehensive, the availability of sufficient budgetary, and human resources.