

Analisis efek kepatuhan Integrated Care Pathway (ICP) apendiktomi dan evaluasi implementasinya di Rumah Sakit Awal Bros Batam Tahun 2016 = Compliance effect analysis of appendectomy Integrated Care Pathway (ICP) and evaluation of its implementation at Awal Bros Batam Hospital Year

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Abstrak

Integrated Care Pathway merupakan suatu konsep perencanaan pelayanan terpadu berdasarkan standar pelayanan medis berbasis bukti bertujuan untuk meningkatkan kualitas pelayanan. ICP Apendiktomi dibentuk tahun 2013 di RS Awal Bros Batam. Namun belum terdapat analisa ICP terhadap Patient Outcomes dan lama rawat. Penelitian ini melalui pendekatan kuantitatif dilengkapi kualitatif berdasarkan 7 kriteria Malcolm Baldrige. Hasil penelitian ini adalah kepatuhan pelaksanaan ICP menurunkan lama rawat. Namun kepatuhan ICP tidak memiliki hubungan dengan patient outcomes. Hasil analisis berdasarkan kriteria Baldrige menyarankan adanya indikator pencapaian untuk efektifitas pelaksanaan ICP.

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Integrated Care Pathway is a planning concept of integrated services based on standards of evidence based medical services aimed at improving quality of service. Apendictomy ICP was formed in 2013 at the Awal Bros Batam. Unfortunately there has been no analysis of ICP on patient outcomes and length of stay. This was a quantitative study which continued by qualitative study using Malcolm Baldrige Criteria. The results showed that the compliance of ICP lowering patient rsquo s length of stay. Meanwhile, the compliance of ICP has no relationship with patient outcomes. The analysis based on the Baldrige criteria suggested to develop performance indicators for effectiveness of ICP implementation.