

The importance of emotional intelligence for internal auditors / Luthfia Osi Dewina

Luthfia Osi Dewina, author

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20470687&lokasi=lokal>

Abstrak

ABSTRAK

The purpose of this study is to capture the importance of emotional intelligence for internal auditors in the public sector in Indonesia, considering the advantages of emotional intelligence at the workplace. The research utilises descriptive survey research as a basis for analysis and found that emotional intelligence was important for internal auditors. Particularly, higher importance was found in conducting consulting activity than assurance services. While communication, trustworthiness, and teamwork and collaboration were the top three most important competencies for internal auditors empathy was the least crucial one.