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Pengaruh kecerdasan emosi dan syukur terhadap organizational citizenship behavior: pada guru Sekolah Dasar Islam Terpadu di Jakarta Selatan / Murniati

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Abstrak

ABSTRACT

OCB is a behavior free of individual, not directly or explicity recognized in a formal award system and in promoting the efficient and affective functioning of the organizationing. Emotional Intelligence is the ability to motivate yourself and try to face the frustation, impulse control and not exaggerate the pleassure, set the mood and keep the load stress does not cripple the ability to think, empathite and pray. Gratitude is able to utilite his creation and the creation of the universe in the context of obedience to Allah. This study conducted on 184 teachers in six SDIT located in South Jakarta area. This research analysed using spss 10,0. As for this study aims to examine the influence of OCB. From this research, the independent variable has eight dimentionsan OCB as dependent variable (DV). The research data is processed using a linear multiple regresion method with a significant 0,05 level. Result and conclusion from this research said that there's influence between the dimention of emotional intelligence ang gratitude of OCB (r=0,650) and significance (sig. 0,000). Value R2 from all variable test is 0,422 or equal 42,2%. Dimention of emphatize (sig. 0,001, R=0,375) and dimention of keeping relationship (sig. 0,001, R-0,417) on emotional intelligence variable to independent variable and approved by positive influence and significant with teachers OCB.