

Hubungan budaya keselamatan pasien dengan sikap perawat dalam pelaporan insiden keselamatan pasien di rumah sakit = Correlation between patient safety culture and nurse s attitude in incident report of patient safety at hospital

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Abstrak

Budaya keselamatan memiliki peran penting dalam mewujudkan pelayanan keperawatan yang aman bagi pasien. Masih ditemui masalah terkait budaya keselamatan pasien dan sikap pelaporan insiden keselamatan pasien. Budaya keselamatan pasien dapat berhubungan dengan sikap perawat dalam pelaporan insiden. Penelitian ini bertujuan mengetahui hubungan budaya keselamatan pasien dengan sikap perawat dalam pelaporan insiden keselamatan pasien. Penelitian Cross Sectional menggunakan cluster sampling ini dilakukan dengan pengisian kuesioner yang melibatkan 400 perawat di tiga rumah sakit umum daerah di tiga kabupaten Daerah Istimewa Yogyakarta.

Hasil didapatkan adanya hubungan yang signifikan antara budaya keselamatan pasien dengan sikap perawat dalam pelaporan insiden keselamatan pasien $p=0,005$. Hasil regresi linear menunjukkan variabel yang paling mempengaruhi sikap pelaporan secara berurutan yaitu jabatan, budaya keselamatan pasien, level kompetensi, masa kerja, dan usia perawat $R^2=0,892$.

Kesimpulan adalah bahwa budaya keselamatan pasien memiliki peran penting terkait sikap perawat dalam pelaporan insiden keselamatan pasien, upaya untuk memperkuat budaya keselamatan pasien dapat memperbaiki sikap perawat dalam pelaporan insiden keselamatan pasien.

Rekomendasi yang diberikan yaitu perbaikan pengaturan staf di rumah sakit, penyelenggaraan pelatihan atau diskusi rutin sebagai tindak lanjut dari pelaporan insiden, menghilangkan budaya menyalahkan terkait pelaporan insiden, memberikan apresiasi kepada perawat yang bersedia melaporkan insiden, menumbuhkan budaya saling mendukung antar perawat dalam pelaporan insiden keselamatan pasien.

.....Safety culture has important role in realizing a safe nursing service for patients. Problems related to patient safety culture and patient safety incident reporting are still encountered. The safety culture of the patient may relate to the nurse s attitude in incident reporting. This study aims to determine the relationship of patient safety culture with the attitude of the nurses in reporting patient s safety incidents. Cross sectional study using cluster sampling was conducted by filling a questionnaire involving 400 nurses at three regional public hospitals in three districts in the province of Yogyakarta special region.

The result shows that there is a significant correlation between patient safety culture and nurse attitude in reporting patient s safety incident $p 0,005$. Linier regression result shows consecutively that their position, patient safety culture, level of competence, year of service and age affect their attitude in reporting an accident $R^2 0,892$.

The conclusion is that the patient safety culture has an important role in the nurse s attitude in reporting the patient s safety incident, efforts to strengthen the patient s safety culture could improve the nurse s attitude in reporting the patient s safety incident.

Recommendations include improvements in hospital staffing, regular training or regular discussions as a follow up to incident reporting, eliminating a culture of incident reporting error, giving appreciation to

nurses willing to report incidents, fostering a mutually supportive culture among nurses in reporting patient safety incidents.