

Analisis kualitas asuhan keperawatan di rawat inap Rumah Sakit Jantung dan pembuluh darah Harapan Kita = Analysis quality of nursing care on inpatient ward at national cardiovascular center Hospital Harapan Kita 2018 / Annisa Dea Sari

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Abstrak

ABSTRAK

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Kualitas pelayanan di rumah sakit menjadi penting karena bila memiliki kualitas rendah maka dapat membahayakan pasien. Perawat sebagai profesi yang 24 jam berhubungan dengan pasien, turut menentukan mutu pelayanan. Depkes RI 2005 menyatakan penerapan standar asuhan keperawatan untuk mengukur, memantau dan menyimpulkan apakah pelayanan sudah mengikuti persyaratan. Tujuan penelitian untuk melihat gambaran kualitas asuhan keperawatan melalui kinerja perawat. Pengukuran kualitas asuhan keperawatan dinilai melalui pelaksanaan asuhan dan pendokumentasian asuhan Muller-Staub, 2008. Penelitian menggunakan desain deskriptif dengan cross sectional study. Sampel penelitian menggunakan simple random sampling pada seluruh perawat di rawat inap RS JPDHK sebanyak 159 orang. Pengumpulan data dilakukan melalui kuisioner dan observasi. Hasil penelitian yaitu sebanyak 56 perawat usia muda, 57,2 pendidikan sarjana, 86,2 perawat perempuan, 57,2 pengetahuan baik tentang asuhan keperawatan, 64 perawat memiliki motivasi tinggi, 54,7 perawat memiliki persepsi positif, 66 perawat merasa beban kerja berat, 40,9 pelaksanaan asuhan keperawatan sesuai standar dan 63,5 pendokumentasian sesuai standar, hal ini dipengaruhi oleh motivasi, pengetahuan dan beban kerja. Rekomendasi untuk manajemen keperawatan yaitu memberikan pelatihan tentang asuhan keperawatan, resosialisasi SPO pendokumentasian, bimbingan dan monitoring evaluasi penerapan standar asuhan keperawatan.
Kata Kunci : Kinerja perawat, pelaksanaan asuhan keperawatan, pendokumentasian asuhan keperawatan

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ABSTRACT

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Name Annisa Dea Sari
Study Program Public Health
Title Analysis Quality Of Nursing Care On Inpatient Ward At National Cardiovascular Center Hospital Harapan Kita 2018
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Quality of health services in hospitals has become important considering that patients could be endangered by poor quality services. As a profession which requires 24 hours contact with the patient, nurses contribute to the quality of health services. The Ministry of Health of Indonesia 2005 stated that the purpose of applying the nursing care standard is to measure, monitor, and conclude whether or not a service has been done according to the requirements. The purpose of this study is to see and understand the quality of nursing care through the nurses' performance. Nursing care quality measurement is assessed through the implementation and documentation of care Muller Staub, 2008. This study is a descriptive study using cross sectional study design. Samples are chosen through simple random sampling on all nurses of the inpatient care at RS JPDHK, which are 159 nurses. Data collection was done through questionnaire and observation. Results show 56 respondents are young adult, 57,2 are bachelor

graduates, 86,2 female, 57,2 have good knowledge on nursing care,64 have high motivation, 54,7 have positive perception, 66 feel to have high workload, 40,9 implemented nursing care according to standard and 63,5 documented according to standard. These results were affected by motivation,knowledge and workload. Recommendations for the nursing management are tofacilitate training on nursing care, resocialization of the documentation SPO, guidance,and monitoring and evaluation of the standard nursing care application. Keywords Nurse performance, nursing care implementation, nursing caredocumentation