

Pengaruh Iklim Komunikasi terhadap Kepuasan Kerja Pegawai (Studi di Biro Komunikasi dan Pelayanan Masyarakat Kementerian Kesehatan RI pada Periode April 2019) = The Influence of Organizational Communication Climate on Job Satisfaction (Study Case in Communication and Public Service Bureau in Ministry of Health of the Republic of Indonesia in April 2019)

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Abstrak

Penelitian ini disusun untuk mengetahui pengaruh iklim komunikasi terhadap kepuasan kerja pegawai di Biro Komunikasi dan Pelayanan Masyarakat Kementerian Kesehatan RI. Iklim komunikasi organisasi sebagai variabel independen diukur dengan Communication Climate Inventory oleh Pace dan Peterson. Kepuasan kerja sebagai variabel dependen diukur dengan Job Satisfaction Survey yang disusun oleh Spector. Penelitian menggunakan pendekatan kuantitatif dengan teknik pengumpulan data melalui kuesioner. Responden dalam penelitian ini dipilih teknik simple random sampling, yaitu sebanyak 52 orang. Analisis deskriptif menunjukkan iklim komunikasi organisasi di Biro Komunikasi Kemenkes RI berada dalam kategori "baik" dan tingkat kepuasan kerja karyawan dengan kategori "puas". Analisis inferensial menunjukkan bahwa iklim komunikasi organisasi memiliki pengaruh yang positif dan signifikan terhadap kepuasan kerja pegawai Biro Komunikasi dan Pelayanan Masyarakat Kementerian Kesehatan RI.....This research was conducted to understand the influence of organizational communication climate on job satisfaction (study case in Communication and Public Service Bureau in Ministry of Health of the Republic of Indonesia). Organizational communication climate becomes the independent variable, measured by Communication Climate Inventory. On the other hand, job satisfaction becomes the dependent variable, measured by Job Satisfaction Survey. This research uses quantitative approach and the data was gathered by questionnaire. Respondents in this research were chosen by simple random sampling technique, 52 persons. Descriptive analysis has shown that the organizational communication climate in the communication bureau is in 'good' category. The job satisfaction is in the category 'satisfied'. The inferential analysis has shown that organizational communication climate has positive and significant influence to job satisfaction of the employee in Communication and Public Service Bureau in Ministry of Health of the Republic of Indonesia.