

Peningkatan pelaksanaan keselamatan pasien melalui pelaksanaan pendelegasian yang efektif = Improvement of patient safety implementation through effective delegation

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Abstrak

Keselamatan pasien merupakan indikator kualitas pelayanan yang berdampak pada kepuasan pasien. Ketidakpatuhan terhadap penerapan keselamatan pasien dapat menimbulkan insiden keselamatan pasien. Pelaksanaan penerapan keselamatan pasien yang belum optimal berkaitan dengan *human error* (beban kerja, pemanfaatan waktu dan sumber daya manusia, dan pembagian beban kerja yang belum sesuai). Dibutuhkan kemampuan perawat primer/ketua tim sebagai lini terdepan dalam pemberian asuhan melalui pelaksanaan pendelegasian yang efektif. Penelitian ini bertujuan untuk mengidentifikasi hubungan antara pelaksanaan pendelegasian dengan penerapan keselamatan pasien. Rancangan penelitian adalah penelitian kuantitatif dengan pendekatan *cross sectional* pada 160 perawat pelaksana yang diambil secara total sampling pada salah satu rumah sakit di Jakarta. Analisis dilakukan dengan uji *chi square* dan regresi logistik ganda. Hasil penelitian menunjukkan ada hubungan antara pelaksanaan pendelegasian dengan penerapan keselamatan pasien ($p < 0,001$; OR 4,302 2,215-8,356). Bidang Keperawatan membuat perencanaan capaian indikator mutu melalui pelaksanaan SKP yang belum optimal. Kepala ruangan melakukan monitoring dan evaluasi terhadap pelaksanaan pendelegasian yang dilakukan perawat primer/ketua tim.

.....Patient safety is an indicator of service quality that has an impact on patient satisfaction. Non-compliance with the application of patient safety could lead to incidents of patient safety. The implementation of patient safety that is not optimal is related to human error (workload, utilization of time and human resources, and the division of workload that is not appropriate). It takes the ability of the primary nurse / team leader as the frontline in providing care through the implementation of effective delegation. This study aims to identify the relationship between the implementation of delegation and the application of patient safety. The study design was a quantitative study with a cross sectional approach. The samples were taken on 160 nurses with a total sampling method at one hospital in Jakarta. The analysis was done by chi square test and multiple logistic regression. The results showed that there was a relationship between the implementation of delegation and the application of patient safety ($p < 0.001$; OR 4.302; CI 2.215-8.356) Director of Nursing makes planning the achievement of quality indicators through the implementation of patient safety goals that is not optimal The head manager monitoring and evaluation implementation of the delegations carried out by the primary nurse / team leader.