

Analisis keadilan (fairness) pembagian jasa pelayanan dalam Puskesmas dan antar Puskesmas serta pendapat Dinas Kesehatan tentang biaya administrasi dana kapitasi Kabupaten Bogor 2019 = Analysis of fairness distribution of services in Puskesmas and between Puskesmas and health office opinions on capitation fund administration costs Bogor Regency 2019

Latanza Shima Dayyana, author

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Abstrak

Tesis ini membahas tentang analisis keadilan (fairness) pembagian jasa pelayanan kapitasi didalam puskesmas dan antar puskesmas serta pendapat dinas kesehatan tentang biaya administrasi dana kapitasi kabupaten Bogor tahun 2019. Penelitian ini adalah penelitian kualitatif dengan design case study. Hasil penelitian menunjukkan bahwa keadilan secara internal sudah adil. Sedangkan keadilan secara eksternal belum adil dan keadilan antar instansi belum adil. Sehingga perlu ada survey gaji untuk menetapkan besaran point tenaga kerja professional dan tenaga kerja manajemen. Selain itu, perlu ada penelitian lebih lanjut terkait penyesuaian resiko berdasarkan usia, jenis kelamin dan geografi untuk menetapkan besaran kapitasi antar puskesmas. Serta melakukan pengkajian ulang untuk penetapan Tunjangan Penghasilan Pegawai Negeri Sipil, agar tidak ada disparitas antar instansi.

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This thesis discusses the analysis of fairness distribution of capitation services in puskesmas, between puskesmas and the opinion of the health office about the administrative costs of Bogor district capitation funds in 2019. This research is a qualitative study with a case study design. The results of the study show that justice is internally fair. Whereas external justice has not been fair and justice between agencies has not been fair. So that there needs to be a salary survey to determine the amount of points of professional workforce and management workforce. In addition, there needs to be further research related to risk adjustments based on age, sex and geography to establish capitation rates between puskesmas. As well as conducting a review for the establishment of Civil Servants Income Allowances, so that there is no disparity between agencies