

# Hubungan karakteristik dan penerimaan perawat dalam menggunakan electronic nursing documentation dengan implementasi komunikasi efektif perawat di Rumah Sakit = Relationship characteristics and nurse acceptance in using electronic nursing documentation with implementation of effective communication of nurses in hospitals

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## Abstrak

Pendahuluan: Kegagalan dalam melakukan komunikasi efektif merupakan akar masalah yang paling sering menyebabkan insiden keselamatan pasien. Penerapan meningkatkan kualitas dari dokumentasi sehingga memberikan informasi yang berkualitas. Tujuan: Untuk mengidentifikasi hubungan karakteristik dan penerimaan perawat dalam menggunakan END dengan implementasi komunikasi efektif. Metode: Rancangan cross sectional menggunakan teknik simple random sampling dengan sampel berjumlah 243 perawat. Hasil uji validitas dan reliabilitas instrumen penerimaan perawat yaitu 0,371 – 0,699 (cronbach's alpha 0,897) dan komunikasi efektif yaitu 0,396 – 0,946 (cronbach's alpha 0,965). Pengumpulan data menggunakan aplikasi google form. Hasil: Karakteristik perawat tidak berhubungan ( $p > 0,05$ ) dengan komunikasi efektif, kecuali status kepegawaian. Sedangkan penerimaan perawat menunjukkan hubungan yang signifikan ( $p = 0,0001$ ,  $r = 0,762$ ). Faktor yang paling memengaruhi komunikasi efektif yaitu penerimaan perawat (nilai Beta 0,763). Kesimpulan: Karakteristik perawat tidak berhubungan dengan komunikasi efektif, kecuali status kepegawaian. Sedangkan penerimaan perawat berhubungan dengan komunikasi efektif. Rekomendasi yaitu meningkatkan penerimaan perawat dengan melibatkan perawat dalam pengembangan sistem serta mendorong pengembangan profesional berkelanjutan.

.....Introduction: Failures occurred while conducting effective communication were considered as the root causes those led patient safety incidents. The implementation of END improved the documentation quality therefore it provided qualified information. Objective: Identified the correlation of characteristics and nurse acceptance in using END with effective communication implementation. Method: Cross-sectional design used simple random sampling technique with a sample of 243 nurses. The results of the validity and reliability test on nurse acceptance instrument were 0.371 - 0.699 (Cronbach's alpha 0.897) and effective communication were 0.396 - 0.946 (Cronbach's alpha 0.965). Data collection used the google form application. Results: Nurses' characteristics was unrelated ( $p > 0.05$ ) to effective communication, except regarding to staffing status. While, nurse acceptance was significant correlated to it ( $p = 0.0001$ ,  $r = 0.762$ ). Factor that influenced effective communication the most was nurse acceptance (Beta value 0.543). Conclusion: Nurses' characteristics were unrelated to effective communication, except staffing status. While, nurse acceptance was related to effective communication. The recommendation is to increase nurse acceptance by involving nurses in the development of the system and encourage ongoing professional development.