

## Refleksi pustakawan di Provinsi Jawa Timur atas fenomena program transformasi perpustakaan berbasis inklusi sosial = Reflection of librarians in East Java Province on the phenomenon of the transformation program of social inclusion based library

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### Abstrak

Refleksi pustakawan di Provinsi Jawa Timur merupakan upaya pustakawan dalam memahami tindakannya dan melakukan evaluasi dalam mendorong transformasi perpustakaan berbasis inklusi sosial. Penelitian ini bertujuan untuk mengidentifikasi refleksi dan peran pustakawan dalam mendorong fenomena program transformasi perpustakaan berbasis inklusi sosial. Penelitian ini menggunakan pendekatan kualitatif fenomenologi interpretatif dengan informan pustakawan perpustakaan umum daerah kabupaten/kota di Provinsi Jawa Timur yang dipilih berdasarkan purposive sampling. Penelitian ini dilakukan dari September 2019 hingga April 2020. Hasil penelitian ini menunjukkan bahwa refleksi pustakawan di Provinsi Jawa Timur atas fenomena program transformasi perpustakaan berbasis inklusi sosial merupakan suatu pembelajaran dalam melakukan pekerjaan. Pustakawan berperan penting sebagai fasilitator kebutuhan informasi masyarakat. Peran pustakawan dalam mendefinisikan masalah masyarakat menjadi kunci agar layanan yang difasilitasi perpustakaan sesuai dengan kondisi masyarakat. Kesimpulan penelitian ini menunjukkan bahwa refleksi pustakawan atas fenomena program transformasi perpustakaan berbasis inklusi sosial melibatkan intensionalitas. Tindakan ini menghasilkan pengetahuan dan keterampilan baru bagi pustakawan. Saran bagi pustakawan adalah pustakawan harus keluar dari rutinitas kegiatan teknis perpustakaan, memiliki kemampuan interpersonal, mampu memahami psikologi masyarakat dan dinamika organisasi.

.....The reflection of librarians is the efforts of librarians in understanding their actions. Librarians reflection is one of the effort to evaluating. Also to identifying learning from the actions taken. This study aims to identify the reflection librarians in driving the phenomenon. This study uses a qualitative interpretive phenomenological approach. The informant is the librarian public libraries was select by purposive sampling. This research was conduct from September 2019 to April 2020. The results of this study state that the reflection of librarians is learning in doing work. Based on the four stages, librarians can identify new knowledge and abilities. Librarians play an important role in facilitating the information needs of the community. The role of librarians in defining community problems is key. So, the services facilitated by libraries are under the conditions of the community. The conclusion of this research shows that the reflection involves librarian awareness actions. Librarians are always direct towards phenomena or also called intentionality. This action then generates new knowledge and skills. Suggestions for librarians is that librarians must get out of the routine of library technical activities. Librarians must have interpersonal skills. Librarian also must have the ability to understand community psychology and organizational dynamics.