

Pengaruh Interpersonal Communication, Problem Solving Skills dan Quality of Work Life terhadap Employee Performance (Studi : Karyawan PT.Reckitt Benckiser). = The Influence of Interpersonal Communication, Problem Solving Skills and Quality of Work Life on Employee Performance (study : PT.Reckitt Benckiser Employees).

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Abstrak

Penelitian ini bertujuan untuk menjelaskan Pengaruh Interpersonal Communication, Problem Solving Skills dan Quality of Work Life terhadap Employee Performance pada karyawan PT.Reckitt Benckiser. Penelitian menggunakan pendekatan kuantitatif dengan teknik pengumpulan data melalui penyebaran kuesioner kepada 116 responden karyawan PT.Reckitt Benckiser. Teknik analisis data menggunakan analisis regresi berganda serta korelasi Pearson sebagai uji validitas, Alpha Cronbach sebagai uji reliabilitas, dan menggunakan perangkat lunak IBM SPSS Statistic 25 sebagai alat analisis. Hasil penelitian menunjukkan bahwa adanya pengaruh signifikan antara Interpersonal Communication terhadap Employee Performance, Problem Solving Skills terhadap Employee Performance dan Quality of Work Life terhadap Employee Performance. Sehingga variabel di atas dijabarkan memiliki pengaruh terhadap Employee Performance.

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This study aims to explain the influence of Interpersonal Communication, Problem Solving Skills and Quality of Work Life on Employee Performance of PT.Reckitt Benckiser employees. In this study uses a quantitative approach with data collection techniques through the distribution of questionnaires to 116 respondents of PT.Reckitt Benckiser employees. Data analysis techniques using multiple regression analysis and Pearson correlation as a validity test, Alpha Cronbach as a reliability test, and using IBM SPSS 25 statistical software as an analysis tool. The results showed that there was a significant influence between Interpersonal Communication on Employee Performance, Problem Solving Skills on Employee Performance and Quality of Work Life on Employee Performance. One of the variables above is described as having an effect on Employee Performance.