

## Strategi Pencegahan Kejahatan terhadap Pencurian Barang Inflight Service milik PT X = Crime Prevention Strategies against Theft of Inflight Service Goods owned by PT X

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### Abstrak

Skripsi ini membahas tentang pelaksanaan upaya pencegahan kejahatan terhadap pencurian barang *inflight service* milik PT X. Penelitian ini merupakan hasil dari studi kasus terhadap tindak pencurian barang *inflight service* milik PT X oleh pegawai perusahaan. PT X merupakan maskapai penerbangan termuka di Indonesia yang memberikan layanan penumpang melalui penyediaan barang *inflight service*. Fenomena tindak pencurian oleh pegawai terhadap barang *inflight service* mengindikasikan bahwa terdapat kelalaian dalam pelaksanaan upaya pencegahan kejahatan oleh aktor pencegah. Penelitian ini menggunakan pendekatan kualitatif melalui teknik wawancara mendalam kepada anggota Unit *Corporate Security* PT X dan Divisi *Security* PT W selaku anak perusahaan di bidang pengelolaan barang *inflight service*. Selain itu, dilakukan observasi langsung dan pengumpulan data sekunder. Analisis data menggunakan pendekatan pencegahan kejahatan situasional oleh Clarke, serta modifikasinya pada kejahatan kerah putih oleh Benson dan Madensen. Hasil penelitian menunjukkan bahwa terdapat kelemahan dalam upaya pencegahan kejahatan yang sudah dilaksanakan oleh PT X. Hasil penelitian menekankan pada rekomendasi strategi pencegahan kejahatan yang lebih baik, serta meningkatkan kinerja dari aktor pencegah dengan harapan bahwa pencurian barang *inflight service* milik PT X dapat dicegah di kemudian hari.

This thesis discusses the crime prevention strategies against theft of PT X's inflight service goods. This research is the result of a case study of employee theft involving inflight service goods owned by PT X. PT X is the leading airline in Indonesia which provides passenger services through the use of inflight service goods. By the occurrence of employee theft involving inflight service goods, there definitely is negligence in the implementation of crime prevention measures by crime-preventing actors. This study uses qualitative approach with in-depth interview technique, the interviews were held towards staffs of the Corporate Security Unit from PT X and the Security Division from PT W as the company's subsidiary regarding inflight services goods management. In addition, direct observation and secondary data were also carried out. The data analysis used Clarke's situational crime prevention approach, as well as modifications by Benson and Madensen incorporating elements of white-collar crime. The results showed that there were several weaknesses in the crime prevention measures that had been implemented by PT X. Thus, recommendations for crime prevention strategies are given to better and improve the performance of crime-prevention actors, with the hope that the theft of PT X's inflight service goods can be prevented in the future.