

# Pencegahan dan Pengendalian COVID-19 pada Stasiun dan Kereta Commuter Line di DKI Jakarta Tahun 2021 = Prevention and Control of COVID-19 at Commuter Line Train and Stations in DKI Jakarta in 2021

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## Abstrak

Transportasi umum merupakan salah satu sektor yang paling berdampak akibat pandemi COVID-19. Namun demikian, kebutuhan akan penggunaan transportasi umum untuk mobilitas sehari-hari masih tinggi sehingga hal tersebut merupakan suatu tantangan bagi penyedia jasa transportasi umum untuk menyediakan transportasi yang aman untuk digunakan saat pandemi seperti ini. KRL Commuter Line merupakan salah satu moda transportasi yang paling banyak digunakan oleh masyarakat. Tujuan dari penelitian ini yaitu untuk mengetahui gambaran upaya penyedia jasa transportasi umum dalam pengendalian dan pencegahan COVID-19 di transportasi umum di DKI Jakarta. Metode penelitian ini menggunakan gabungan dari penelitian kuantitatif dan kualitatif. Variabel yang diteliti yaitu pelaksanaan teknis (disinfeksi dan pembersihan lingkungan, pembersihan ventilasi, jaga jarak), aspek tenaga kerja, serta fasilitas dan penyebaran informasi pencegahan COVID-19. Data dan informasi yang digunakan berasal dari hasil wawancara serta observasi di stasiun-stasiun dan kereta. Penelitian ini dilakukan di kereta dan 16 stasiun jalur Bogor – Jakarta Kota yang berada di DKI Jakarta. Hasil penelitian menunjukkan bahwa pelaksanaan teknis sudah sesuai dengan panduan disinfeksi dari Kementerian Kesehatan dan Keputusan Menteri Kesehatan Nomor HK.01.07/MENKES/382/2020. Namun, pada aspek tenaga kerja masih ditemukan petugas yang tidak menggunakan sarung tangan saat melakukan pembersihan lingkungan. Pada ketersediaan fasilitas dan penyebaran informasi pencegahan COVID-19, masih ada beberapa komponen yang perlu ditingkatkan lagi seperti imbauan pencegahan COVID-19 melalui alat pengeras suara dan layar elektronik, penyediaan pos kesehatan sementara serta pengecekan suhu tubuh pada penumpang. Skor hasil observasi dalam pengendalian dan pencegahan COVID-19 tergolong baik, yaitu 73,20 dari 100 di stasiun serta 76,39 dari 100 pada kereta. Dapat disimpulkan bahwa KRL Commuter Line telah melakukan pencegahan dan pengendalian COVID-19 di stasiun dan di kereta dengan baik walaupun masih ada beberapa aspek yang dapat ditingkatkan lagi seperti aspek tenaga kerja serta fasilitas dan penyebaran informasi. Saran atau rekomendasi dari penelitian ini antara lain: 1) melakukan pemantauan penggunaan APD pada petugas kebersihan; 2) melakukan penyebaran informasi pencegahan COVID-19 melalui layar elektronik dan alat pengeras suara di stasiun; 3) menyediakan layar elektronik di kereta untuk penyebaran informasi pencegahan COVID-19; dan 4) tetap melakukan pengecekan suhu tubuh penumpang sebelum memasuki stasiun.

.....Public transportation is one of the most impacted sectors by COVID-19 pandemic. However, the need to use public transportation for daily mobility is still high, so it is a challenge for public transportation service providers to provide safe transportation during the pandemic. KRL Commuter Line is one of the most widely used modes of transportation by the community. The purpose of this study is to describe the efforts of public transportation service providers in controlling and preventing COVID-19 in public transportation in DKI Jakarta. The method used in this research is a combination of quantitative and qualitative research.

The variables studied are technical implementation (environmental disinfection and cleaning, ventilation cleaning, physical distancing), labor aspects, as well as facilities and dissemination of information on COVID-19 prevention. The data and information used are derived from interviews and observations at the stations and train. This research was conducted in the train and 16 stations of the Bogor – Jakarta Kota line in DKI Jakarta. The result shows that the technical implementation are in accordance with disinfection guide issued by Minister of Health and the Decree of the Minister of Health Number HK.01.07/MENKES/382/2020. However, in the aspect of labor, there are officers who do not use gloves when cleaning the environment. Regarding the availability of facilities and the dissemination of information on COVID-19 prevention, there are several components that need to be further improved, such as encouragement to prevent the spread of COVID-19 through loudspeakers and electronic screens, temporary health posts and body temperature check on passengers. The observation score for control and prevention of COVID-19 is quite good: 73.20 out of 100 at the stations and 76.39 out of 100 in the train. It can be concluded that the prevention and control measures of COVID-19 at the station and in the train has been implemented well by KRL Commuter Line. However, there are several aspects that can be improved, such as aspects of labor and facilities and information dissemination. Based on this study results, there are some suggestions or recommendations that can be applied by KRL Commuter Line to ensure the safety of passengers and public transportation staffs. They are: 1) to monitor the use of PPE for cleaning staff; 2) to share information on COVID-19 prevention through electronic screens and loudspeakers at stations; 3) to provide electronic screens in the train for the dissemination of information on COVID-19 prevention; and 4) to always check passengers' body temperature before entering the station.