

Hubungan Akreditasi Rumah Sakit Dengan Kinerja Perawat Di Rawat Inap RSUD Koja, Jakarta

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Abstrak

Dalam menghadapi perkembangan dan persaingan bebas khususnya dibidang perumahsakitan, rumah sakit pemerintah menghadapi kendala dibidang program menjaga mutu. Karena itu rumah sakit perlu mengetahui sampai sejauh mana pelayanan yang diberikan dianggap memenuhi standar yang telah ditetapkan.

Penelitian ini bertujuan untuk memperoleh informasi tentang bagaimana hubungan pelaksanaan akreditasi rumah sakit dengan kinerja perawat.

Penelitian ini menggunakan rancangan studi kasus dengan analisis data kuantitatif di 4 rawat inap RSUD Koja Jakarta. Hasil penelitian didapatkan dengan studi kasus terhadap SOP dan SAK yang tersedia di rawat inap, rekam medik pasien, serta menggunakan kuesioner kepada pasien dan wawancara mendalam kepada perawat dan mulai kepala seksi, kepala instalasi rawat inap, kepala ruangan dan pelaksana perawatan rawat inap.

Penelitian ini menghasilkan ada perubahan yang bermakna penerapan standar asuhan keperawatan antara sebelum dan sesudah akreditasi. Tetapi tidak disertai perubahan yang bermakna pada persepsi pasien terhadap mutu asuhan keperawatan.

.....To face the growth and free competition particularly in hospital, state hospital is challenged by the quality assurance obstacle such as nursing quality assurance.

Hence hospital need to understand, the quality of services its which have been achieve compared with standards.

The study aimed finding information about the relationship between hospital accreditation with nursing performance.

The research method employed case study with quantitative approach in the 4 wards. The data completeness of each case was checked based of fulfillment of Standards Operational Procedure, Nursing Care Standards and Patient Medical Records. Questionnaire were administered to patient as well as in-depth interview with several level nurses.

The result of this study showed that there were significant differences in implementation of nursing care standards before and after accreditation. However patient perception towards nursing .care quality did not show significant improvement.