

# Sikap mahasiswa terhadap fasilitas dan pelayanan perpustakaan IKIP Malang

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## Abstrak

Tesis ini didasarkan pada penelitian sikap mahasiswa terhadap fasilitas dan pelayanan perpustakaan IKIP Malang. Sikap mahasiswa merupakan derajat afek negatif dan positif mahasiswa dalam kaitannya dengan obyek psikologisnya yang berupa fasilitas dan pelayanan perpustakaan. Fasilitas perpustakaan meliputi koleksi buku, majalah, koran, referens, karya ilmiah, dan katalog perpustakaan, sedangkan pelayanan meliputi sistem pelayanan, waktu pelayanan, pelayanan peminjaman buku, majalah, koran, referens, karya ilmiah, fotokopi, dan pelayanan pintu.

Tujuan penelitian ini adalah: (1) untuk mengetahui sikap mahasiswa terhadap fasilitas dan pelayanan perpustakaan; (2) untuk mengetahui perbedaan sikap antara mahasiswa bidang studi IPA dengan mahasiswa bidang studi IPS; dan (3) untuk mengetahui hubungan antara sikap tersebut dengan frekuensi peminjaman buku.

Contoh yang diambil sebanyak 245 dari populasi mahasiswa program sarjana IKIP Malang sebanyak 8.256 dengan menggunakan teknik penarikan contoh secara acak yang purposif berstrata. Dengan menggunakan Skala Likert diketaliui bahwa: (1) nilai rerata skor sikap mahasiswa terhadap fasilitas perpustakaan sebesar 99.829, sedangkan nilai rerata skor sikap mahasiswa terhadap pelayanan perpustakaan sebesar 85.6799; (2) nilai Kai-Kuadrat sebesar 12.661 untuk perbedaan sikap mahasiswa antara mahasiswa bidang studi IPA dengan mahasiswa bidang studi IPS terhadap fasilitas perpustakaan, dan nilai Kai-Kuadrat sebesar 9.220 untuk perbedaan sikap mahasiswa antara mahasiswa bidang studi IPA dengan mahasiswa bidang studi IPS terhadap pelayanan perpustakaan; dan (3) nilai r Moment Tangkar sebesar 0.165 untuk hubungan antara sikap mahasiswa terhadap fasilitas perpustakaan dengan frekuensi peminjaman buku, dan nilai r Moment Tangkar sebesar 0.101 untuk hubungan antara sikap mahasiswa terhadap pelayanan perpustakaan dengan frekuensi peminjaman buku.

Hasilnya menunjukkan (1) adanya sikap positif mahasiswa terhadap fasilitas perpustakaan, sikap cenderung positif terhadap pelayanan perpustakaan; (2) terdapat perbedaan yang berarti antara sikap mahasiswa bidang studi IPA dengan mahasiswa bidang studi IPS, dimana sikap mahasiswa bidang studi IPS terhadap fasilitas perpustakaan lebih positif dibanding mahasiswa bidang studi IPA, sebaliknya mahasiswa bidang studi IPA lebih positif sikapnya terhadap pelayanan perpustakaan dibanding dengan mahasiswa bidang studi IPS; dan (3) terdapat hubungan antara sikap mahasiswa terhadap fasilitas perpustakaan dengan frekuensi peminjaman buku, serta tidak ada hubungan antara sikap mahasiswa terhadap pelayanan dengan frekuensi peminjaman buku.

<hr>This thesis is based on the research of student's attitude towards the library facilities and services of IKIP Malang. The student's attitude is the degree of negative or positive affect in relation to their

psychological object. What is meant by the library facilities are books, magazines, newspapers, reference materials, scientific works, and card catalogues, while the library services are system, time, book circulation, magazine, newspaper, reference, scientific work, photocopy, and entrance services.

The aims of this research are: (1) to understand the student's attitude toward the library facilities and services; (2) to express the difference of student's attitude between the natural sciences students and the social sciences students; (3) to express the relation of the student's attitude with the frequency of books borrowed.

The number of sample is 245 getting from 8.256 undergraduate student of IKIP Malang, with stratified purposive random sampling. By using the Likert's scale is known that: (1) the mean of value of student's attitude toward library facilities is 99.829, and the mean of value of student's attitude toward library services is 85.6799; (2) the value of Chi-Square for difference of student's attitude between the natural sciences students and the social sciences students toward library services is 12.661, and the value of Chi-Square for difference of student's attitude between the natural sciences students and the social sciences students toward library facilities is 9.220; (3) the value of r Product Moment for relationship between the student's attitude toward the library facilities with the frequency of books borrowed is 0.165, and the value of r Product Moment for relationship between the student's attitude toward the library services with the frequency of books borrowed is 0.101.

The results show that: (1) there are positive attitude toward the library facilities and positive trend attitude toward the library services; (2) there are significant differences of student's attitude among the natural sciences students and the social sciences students, there are the social sciences student's attitude are more positive toward the library facilities, and the natural sciences student's attitude are more positive toward the library services; (3) there is relationship between the student's attitude toward the library facilities with the frequency of books borrowed, and there is no relationship between the student's attitude toward the library services with the frequency of books borrowed.