

# Pengaruh Ekspresi Emosi Pelapor Terhadap Persepsi Petugas Kepolisian Tentang Kredibilitas Laporan Kasus Kekerasan Seksual = The Effect of Complainant's Emotional Expression on Police Officer's Perceived Credibility of a Sexual Violence Allegation Case Report

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## Abstrak

Pada studi terdahulu, ekspresi emosi pelapor ditemukan berperan dalam mempengaruhi persepsi kredibilitas laporan kasus kekerasan seksual. Meskipun ekspresi emosi pelapor tidak berkaitan dengan kejujuran dan kebenaran laporan, laporan yang menunjukkan pelapor dengan ekspresi emosi negatif ditemukan lebih dipersepsikan kredibel dibanding laporan dari pelapor dengan ekspresi emosi netral atau disebut juga sebagai Emotional Victim Effect (EVE). Untuk lebih jauh memahami pengaruh EVE pada persepsi kredibilitas laporan kasus kekerasan seksual, peneliti melakukan penelitian eksperimen dengan melibatkan petugas kepolisian Indonesia (N=140) yang direkrut melalui Sekolah Tinggi Ilmu Kepolisian dan Unit Pengaduan Perempuan dan Anak (PPA) Polda Metro Jaya. Partisipan polisi mendapatkan video stimulus yang berisikan tayangan seorang perempuan dewasa muda melaporkan kekerasan seksual yang dialaminya. Peneliti melakukan manipulasi variabel ekspresi emosi yang mempresentasikan pelapor dengan ekspresi emosi negatif dan ekspresi emosi netral. Temuan utama menunjukkan tidak adanya pengaruh yang signifikan dari ekspresi emosi negatif pelapor terhadap persepsi petugas polisi terkait kredibilitas laporan kekerasan seksual. Namun, temuan eksploratif menunjukkan adanya kehadiran EVE pada dua aspek persepsi kredibilitas laporan dari pelapor dengan ekspresi emosi negatif. Temuan penelitian ini menyarankan adanya peningkatan kapasitas bagi petugas polisi terkait isu korban kekerasan seksual dan juga pengembangan metode dalam investigasi kredibilitas yang lebih objektif dan akurat.

.....Previous studies shown that the emotional expression of complainant was found to play a role in influencing the credibility of sexual violence allegation report cases. Although complainant's emotional expression is not related to the honesty and veracity of the complainant's statement, reports from complainant with negative emotional expressions were found to be perceived as more credible than reports from complainant with neutral emotional expressions or also known as the Emotional Victim Effect (EVE). To further understand the effect of EVE on perceived credibility of sexual violence case reports, researcher conducted an experimental study involving Indonesian police officers (N=140) who were recruited from Sekolah Tinggi Ilmu Kepolisian and Special Unit for Women and Children Case or Unit Pengaduan Perempuan dan Anak (PPA) Polda Metro Jaya. Police participants received a stimulus video containing footage of a young adult woman reporting sexual violence she had experienced. Present study manipulated the emotional expression variable which presented the complainant with negative emotional expressions and neutral emotional expressions. The main finding show that there is no significant effect of complainant's negative emotional expressions on police officer perceptions regarding the credibility of the sexual assault report. However, exploratory findings indicate the presence of EVE on two aspects of the perceived credibility of report from complainant with negative emotional expressions. The findings of this study suggest capacity building for police officers regarding the issue of victims of sexual assault and also the development of methods in investigating credibility that are more objective and accurate.