

# Analisis Pelaksanaan Pelayanan Imunisasi Dasar Lengkap Pada Saat Pandemi Covid-19 Di Kota Bekasi Tahun 2020-2022 = Analysis of Complete Basic Immunization Services Implementation during the COVID-19 Pandemic in Bekasi City in 2020-2022

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## Abstrak

Pandemi COVID-19 sangat berdampak pada keberlangsungan pelayanan kesehatan esensial, salah satunya pelayanan imunisasi. Pemerintah telah mengeluarkan kebijakan melalui Kemendagri dan Kemenkes serta Juknis pelayanan imunisasi pada saat pandemi agar pelayanan imunisasi dapat dilakukan secara aman pada saat pandemi. Penelitian ini memotret respon penyesuaian pelayanan imunisasi pada saat pandemi COVID-19 dan memberikan rekomendasi penguatan kebijakan layanan program kedepan. Pendekatan kualitatif digunakan melalui wawancara dengan pemangku kepentingan dan pengguna layanan. Telaah dokumen dan observasi dilakukan untuk mendukung analisis. *Purposive random sampling* digunakan untuk pemilihan lokasi penelitian. Pada saat pandemi, pelayanan imunisasi dasar lengkap di posyandu dan puskesmas terdisrupsi karena keterbatasan tenaga kesehatan dan penurunan minat masyarakat untuk imunisasi. Upaya pembukaan pos imunisasi di tingkat RT/RW, *sweeping* dengan mekanisme janji temu, dan penjadwalan dengan melibatkan kader memberikan kontribusi positif pada peningkatan cakupan imunisasi hingga lebih dari 1,6 kali lipat dibandingkan pada bulan sebelumnya pada semua jenis antigen imunisasi. Respon cepat dan fleksibel perlu diberlakukan dalam pelaksanaan layanan kesehatan, seperti imunisasi, pada saat pandemi berlangsung. Hal itu juga perlu dukungan dari berbagai aktor yang perlu terlibat.

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The COVID-19 pandemic has had a major impact on the continuity of essential health services, one of which is immunization services. The government has issued policies through the Minister of Home Affairs and the Minister of Health as well as technical guidelines for immunization services during a pandemic so that services can be carried out safely during a pandemic. This study captures responses to adjustments to immunization services during the COVID-19 pandemic and provides recommendations for strengthening future program service policies. A qualitative approach is used through interviews with stakeholders and service users. Document review and observation was conducted to support the analysis. Purposive random sampling was used for selecting research locations. During a pandemic, complete basic immunization service at community-based health and primary health care were disrupted due to limited health workers and decreased public interest in immunization. Efforts to open immunization posts at the district level, sweeping with an appointment mechanism, and scheduling with the involvement of cadres have made a positive contribution to increasing immunization coverage by more than 1.6 times compared to the previous month for all types of immunization antigens. A fast and flexible response needs to be implemented in the implementation of health services, such as immunization, during a pandemic. It also needs support from various actors who need to be involved.