

**Praktik Kerja di Apotek Kimia Farma 115 Pamulang Periode 3 Oktober - 28 Oktober 2022, Evaluasi Implementasi Standar Pelayanan Kefarmasian di Apotek pada Apotek Kimia Farma 115 Pamulang = Internship at Apotek Kimia Farma 115 Pamulang Oktober 3 – October 28 2022 Period, Evaluation of Pharmaceutical Service Standard Implementation in Pharmacy at Apotek Kimia Farma 115 Pamulang**

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**Abstrak**

Apotek merupakan salah satu fasilitas pelayanan kefarmasian bagi apoteker untuk melakukan pelayanan kefarmasian. Apotek juga merupakan tempat berjalannya bisnis yang komoditasnya terdiri dari perbekalan farmasi serta perbekalan kesehatan lainnya. Apoteker berperan dalam pengelolaan perbekalan farmasi, manajemen apotek serta pelayanan kefarmasian. Penyelenggaraan pelayanan kefarmasian di apotek harus menjamin ketersediaan sediaan farmasi, alat kesehatan dan bahan medis habis pakai yang aman, bermutu, bermanfaat dan terjangkau. Kementerian Kesehatan melalui Peraturan Menteri Kesehatan Nomor 73 Tahun 2016 menetapkan standar pelayanan kefarmasian di apotek dengan tujuan untuk meningkatkan mutu pelayanan kefarmasian, menjamin kepastian hukum tenaga kefarmasian serta melindungi pasien dari penggunaan obat yang tidak rasional dalam rangka keselamatan pasien.

Tujuan tugas khusus ini dilakukan untuk mengetahui peran apoteker dalam pengelolaan dan pelayanan kefarmasian di KFA 115 Pamulang serta mengetahui penerapan standar kefarmasian di KFA 115 Pamulang. Berdasarkan hasil observasi yang diperoleh, peran apoteker di apotek yaitu meliputi aspek manajerial (melakukan pengawasan seluruh aspek pelayanan kefarmasian, pengelolaan perbekalan farmasi dan perbekalan kesehatan, melakukan pengelolaan dan administrasi mengenai keuangan apotek) dan aspek profesional (mengelola dan melakukan kegiatan operasional pelayanan kefarmasian di apotek, memberikan pelayanan resep, pelayanan informasi obat, home pharmacy care dan pelayanan swamedikasi kepada pasien). Secara garis besar, Apotek Kimia Farma 115 Pamulang telah mengimplementasikan Standar Pelayanan Kefarmasian di Apotek.

.....Pharmacy is one of the pharmaceutical service facilities for pharmacists to perform pharmaceutical services. Pharmacy is also a place where business runs whose commodities consist of pharmaceutical supplies and other health supplies. Pharmacists play a role in the management of pharmaceutical supplies, pharmacy management and pharmaceutical services. The implementation of pharmaceutical services in pharmacy must ensure the availability of pharmaceutical preparations, medical devices and consumables that are safe, quality, useful and affordable. The Ministry of Health through the Minister of Health Regulation Number 73 of 2016 sets pharmaceutical service standards in pharmacy with the aim of improving the quality of pharmaceutical services, ensuring legal certainty of pharmaceutical personnel and protecting patients from irrational use of drugs in the context of patient safety.

The aim of this special task are to determine the role of pharmacists in pharmaceutical management and services at KFA 115 Pamulang and to know the application of pharmaceutical standards at KFA 115 Pamulang.

Based on the observations obtained, pharmacist operations in pharmacy include managerial aspects

(supervising all aspects of pharmaceutical services, managing pharmaceutical supplies and health supplies, managing and administering pharmacy finances) and professional aspects (managing and carrying out operational activities of pharmaceutical services in pharmacies, providing prescription services, drug information services, home pharmacy care and self-medication services to patients). Broadly speaking, Apotek Kimia Farma 115 Pamulang has implemented Pharmaceutical Service Standards in Pharmacy.