

## Studi Deskriptif Kualitatif tentang Peran Informasional Koordinator Layanan Home Care Lansia di Puskesmas = Qualitative Descriptive Study on The Informational Role of The Coordinator Home care Services for The Elderly at Primary Health care

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### Abstrak

Peran monitoring berarti perawat mencari hal-hal yang berguna, memantau hasil, serta menjadi pusat informasi. Disseminator berarti perawat menyampaikan informasi, dan spokesperson berarti perawat menjadi juru bicara. Studi ini bertujuan untuk mengeksplorasi peran informasional perawat dalam mengelola layanan home care lansia di puskesmas. Studi ini berupa studi kualitatif dengan menggunakan pendekatan deskriptif kualitatif. Sembilan partisipan perawat sebagai koordinator program lansia terlibat pada pelaksanaan studi ini, dan memiliki pengalaman mengelola layanan home care lansia di puskesmas antara 1 hingga 9 tahun. Studi ini menghasilkan enam tema meliputi; upaya pemenuhan kebutuhan layanan; upaya identifikasi hasil layanan; monitoring pelaksanaan layanan home care; diseminasi tata laksana layanan home care; koordinasi dalam perencanaan dan tata laksana program; serta koordinasi dengan stakeholder dalam upaya pelaksanaan layanan. Hasil menunjukkan bahwasanya perawat sebagai koordinator layanan home care lansia di puskesmas ditemukan masih memiliki banyak keterbatasan dalam menjalankan peran informasional.

.....The role of monitoring means that nurses look for useful things, monitor results, and become a center of information. Disseminator means the nurse conveys information, and spokesperson means the nurse becomes the spokesperson. This study aims to explore the informational role of nurses in managing elderly home care services in primary health care. This study is in the form of a qualitative study using a qualitative descriptive approach. Nine nurse participants as coordinators of the elderly program were involved in the implementation of this study and had experience managing elderly home care services at the primary health care between 1 to 9 years. The study produced six themes including; efforts to meet service needs; efforts to identify service outcomes; monitoring the implementation of home care services; dissemination of home care service management; coordination in program planning and governance; and coordination with stakeholders in service implementation efforts. The results showed that nurses as coordinators of elderly home care services at puskesmas were found to still have many limitations in carrying out informational roles.