

# Evaluasi Rekam Medis Elektronik Dengan Metode HOT-Fit Di Instalasi Rawat Jalan Rumah Sakit AN-NISA Tangerang = Evaluation of Electronic Medical Record with HOT-Fit Method at Outpatient Installation of AN-NISA Tangerang Hospital

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## Abstrak

Rekam medis merupakan berkas yang wajib dimiliki oleh rumah sakit, karena berisi tentang catatan pengobatan pasien di rumah sakit (RS). Saat ini rekam medis di Indonesia telah mengalami perubahan menjadi rekam medis berbasis elektronik dan wajib diimplementasikan paling lambat tanggal 31 Desember 2023. Beberapa RS telah mengembangkan RME namun implementasinya tidak berjalan lancar. Penelitian ini bertujuan untuk mengevaluasi implementasi rekam medis elektronik (RME) menggunakan metode Human, Organization dan Technology (HOT)-Fit di Instalasi Rawat Jalan RS AN-NISA Tangerang. Hubungan antara ketiga variabel tersebut akan dianalisis mengenai kaitannya dengan net benefit penggunaan rekam medis elektronik. Penelitian ini merupakan penelitian kuantitatif dengan pendekatan cross sectional melalui survei. Teknik analisis data menggunakan analisis jalur untuk melihat hubungan antar variabel. Hasil penelitian menggambarkan bahwa ada hubungan antara teknologi RME dengan pengguna RME, ada hubungan antara teknologi RME dengan organisasi RS, ada hubungan antara organisasi RS dengan net benefit RME, ada hubungan tidak langsung antara teknologi RME dengan net benefit RME melalui organisasi RS, tidak ada bukti yang cukup kuat untuk membuktikan hubungan antara pengguna RME dengan net benefit RME. Saran dari penelitian ini supaya RS melakukan evaluasi rutin dan melibatkan para pengguna RME dalam pengembangan aplikasi.

.....Medical records are files that must be owned by hospitals, because they contain records of patient treatment in hospitals. Currently, medical records in Indonesia have changed to electronic-based medical records and must be implemented no later than December 31, 2023. Some hospitals have developed RME but the implementation is not running smoothly. This study aims to evaluate the implementation of electronic medical records (RME) using the Human, Organization and Technology (HOT)-Fit method at the Outpatient Installation of AN-NISA Tangerang Hospital. The relationship between the three variables will be analysed regarding their relationship with the net benefits of using electronic medical records. This research is a quantitative study with a cross sectional approach through a survey. The data analysis technique uses path analysis to see the relationship between variables. The results illustrate that there is a relationship between RME technology and RME users, there is a relationship between RME technology and hospital organization, there is a relationship between hospital organization and RME net benefits, there is an indirect relationship between RME technology and RME net benefits through hospital organization, and there is no evidence strong enough to prove the relationship between RME users and RME net benefits. The suggestion from this study is for hospitals to conduct regular evaluations and involve RME users in application development.