

# Implementasi Kebijakan Pemenuhan Layanan Dasar bagi Penyandang Disabilitas Mental Terlanatar Melalui Standar Pelayanan Minimal bidang Sosial (Studi Deskriptif Pada Panti Sosial Bina Laras Harapan Sentosa III Propinsi DKI Jakarta) = Implementation of Basic Service Fulfillment Policy for Neglected Persons with Mental Disabilities Through Minimum Service Standards in the Social Field at the Bina Laras Harapan Sentosa III Social Institution in DKI Jakarta Province

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## Abstrak

Penyandang Disabilitas Mental (PDM) Terlanatar mengalami multineglect dalam bentuk keterlantaran fisik, mental, dan sosial berupa isolasi, stigma dan diskriminasi. Negara berkewajiban melindungi warga negaranya termasuk PDM terlanatar dalam memperoleh hak dasar sehingga tidak mengalami kondisi yang lebih buruk berupa penyakit kronis, kekerasan, hingga kematian. Permensos RI No. 9 Tahun 2018 tentang Standar Teknis Pelayanan Dasar Pada SPM Bidang Sosial di Daerah Propinsi dan Kabupaten/Kota mengatur tata cara pemenuhan layanan dasar bagi warga negara yang dilakukan berdasarkan kewenangan Pemerintah. Penelitian menggunakan pendekatan kualitatif deskriptif. Penelitian menyimpulkan bahwa tahapan SPM di PSBL HS III telah diimplementasikan mengacu pada regulasi yang berlaku. Perencanaan termasuk indikator SPM telah tertuang dalam dokumen RPJMD dan Renstra Dinas Sosial Prov. DKI Jakarta. Pada pengimplementasiannya ditemukan aspek komunikasi belum berjalan efektif, kebijakan SPM belum tersosialisasikan kepada pelaksana teknis, terdapat aspek fasilitas yang belum memenuhi standar SPM serta perlu peningkatan kuantitas & kualitas SDM. Aspek disposisi implementasi SPM mendapat dukungan berupa rencana pengembangan sarana yang aksesibel dan penambahan komponen layanan dasar bagi kebutuhan tertentu PDM. Terdapat beberapa kelemahan implementasi SPM yaitu data PDM belum terintegrasi dengan DTKS, perlunya SOP bagi PDM dengan kondisi tertentu, belum adanya Peraturan Gubernur terkait SPM bidang Sosial, dan belum terbentuknya Tim Penerapan SPM Provinsi.

.....Neglected Persons with Mental Disabilities (PDM) experience multineglect, in the forms of physical, mental and social neglect, such as isolation, stigma and discrimination. The state is obliged to protect its citizens including neglect persons with mental disabilities in obtaining basic rights to prevent worse conditions such as chronic diseases, exploitation, violence, and death. Social Ministerial Decree No. 9 of 2018 concerning Technical Standards for Basic Services in the Social Services (SPM) at the Provincial and Regency/City Regions, as a procedures for fullfiling basic services for citizens are conducted based on Government authority. The study was conducted through a qualitative descriptive approach. The study concludes that the SPM stages in PSBL HS III have been implemented referring to the regulations. Planning including SPM indicators has been contained in the RPJMD document and Dinas Sosial Prov. DKI Jakarta's Strategic Plan. In its implementation, it was found that the communication aspect still ineffective, the SPM policy hasn't been socialized to the technical implementer, there are aspects of the facility that do not meet SPM standards, needed to increase the quantity and quality of Social Welfare Human Resources. The SPM implementation disposition aspect has full support in the form of development on accessible infrastructure and the addition of basic service components for certain PDM needs. There are some weaknesses in the

implementation of SPM, that the data hasn't been integrated with DTKS, the need for SOP for PDM with certain conditions, Governor Regulations related to SPM in the social sector has not been formed, and the Provincial SPM Implementation Team has not yet been formed.