

Faktor-Faktor Yang Berhubungan Dengan Angka Rujukan di Puskesmas Kantor BPJS Kesehatan Cabang Utama Jakarta Pusat Tahun 2015 = Factors that Corresponds To The Referral Ratio In Health Care Centers Under BPJS Kesehatan Branch Jakarta Pusat

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Abstrak

Penelitian ini bertujuan untuk menganalisis hubungan karakteristik dokter, pelatihan dokter, ketersediaan obat-obatan, ketersediaan fasilitas alat kesehatan, pemahaman dokter dalam menangani 155 diagnosis non spesialis, hubungan pemahaman dokter mengenai reward dan punishment terhadap angka rujukan. Penelitian ini menunjukkan bahwa Puskesmas Johar Baru memiliki angka rujukan di atas standar BPJS Kesehatan 15% sedangkan di Puskesmas Kelurahan Petojo Selatan di bawah 15%. Hasil dari penelitian ini menunjukkan karakteristik dokter, pelatihan dokter, ketersediaan obat-obatan, pemahaman dokter dalam menangani 155 diagnosis non spesialis, memiliki hubungan dengan angka rujukan.

.....This study aims to analyze the correlation of the physician's characteristics, the training they receive, availability of drugs, health facilities, the understanding of physicians about how to handle 155 non specialist diagnosis, the understanding of reward and punishment towards the referral number. The study revealed that Johar Baru health center had high referral numbers and Petojo Selatan health center had less than 15% referral ratio according to the standard that BPJS Kesehatan had assign. The study concludes that the physician's characteristics, the training they receive, availability of drugs, the understanding of physicians about how to handle 155 non specialist diagnosis influence referral ratio.