

Desain Perbaikan Upaya Peningkatan Efisiensi Proses Penyimpanan di Gudang Farmasi RS Kartika Husada Setu dengan Metode Lean Tahun 2016 = Design Process Improvement Efforts to Increase Storage Efficiency in Kartika Husada Setu Hospital Pharmacy Warehouse with Lean Methods Year 2016

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Abstrak

Penelitian yang dilakukan di gudang farmasi RS Kartika Husada Setu ini membahas kegiatan proses penyimpanan barang, yang dinilai penulis masih terdapat permasalahan yang merupakan pemborosan atau mendatangkan waste. Penelitian ini dilakukan dengan menggunakan desain kualitatif melalui pendekatan action research dengan fokus pada proses penyimpanan dan pendistribusian barang dengan metodologi lean. Lingkup penelitian mencakup proses penerimaan barang, penyusunan dan penyimpanan, penerimaan permintaan dari unit dan penyerahan barang ke unit. Hasil penelitian menunjukkan bahwa masih belum sesuai proses penyimpanan di gudang farmasi dengan standar dan terdapat kegiatan yang tidak mendatangkan nilai tambah (non value added). Pada kegiatan penerimaan didapat komposisi value added dibanding non value added sebesar 57 % : 43 %. Sedangkan pada proses penerimaan permintaan barang dari unit sampai penyerahan barang permintaan didapatkan komposisi value added dibanding non value added sebesar 67 % : 33 %. Hal ini menunjukkan bahwa sistem penyimpanan gudang yang sekarang ini belum dalam kondisi lean. Hal tersebut dikarenakan kurangnya kompetensi dari sumber daya manusia (SDM) di gudang, kurangnya sarana dan prasarana serta tidak adanya monitoring serta evaluasi.

.....This research conducted in the pharmaceutical warehouse Kartika Husada Setu Hospital discussed activities of the storage process, which was considered the author is still a problem that is a waste. This research was conducted using qualitative design through action research approach with a focus on the process of storage and distribution of goods with lean methodology. The scope of the research includes the receipt of goods, preparation and storage, receipt of a request from the unit and the delivery of goods to the unit. The results showed that there is still due process in the pharmaceutical warehouse with storage standards and there are activities that do not bring added value (non-value added). At the reception activities obtained composition than non-value added value added by 57%: 43%. While in the process of receiving the request items from the unit until the goods are obtained demand value added compared to the composition of non-value added of 67%: 33%. This shows that the warehouse storage system that is not currently in a lean condition. That is because the lack of competence of the human resources (HR) in the warehouse, the lack of infrastructure and lack of monitoring and evaluation.