

Pengembangan Standard Operating Procedure Untuk Proses Pengajuan Baru Dan Penggantian Mesin EDC MPOS BRILink = Development Of Standard Operating Procedure For The Process Of Applying New And Replacing BRILink MPOS EDC Machines

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Abstrak

Laporan ini memaparkan kegiatan pengembangan Standard Operating Procedure untuk proses pengajuan baru dan penggantian EDC MPOS BRILink. Kegiatan dilatarbelakangi oleh Bisnis PT Bank Rakyat Indonesia pada sektor agen laku pandai melalui AgenBRILink dimana perangkat yang digunakan semakin canggih dengan kurangnya korelasi antar department terkait yaitu BRILink Department dan E-Channel Department dalam pengembangan Standard Operating Procedure untuk proses pengajuan baru dan penggantian EDC MPOS BRILink. Pelaksanaan pengembangan Standard Operating Procedure untuk proses pengajuan baru dan penggantian EDC MPOS BRILink, langkah yang dilakukan yaitu sosialisasi, edukasi kepada stake holder yang terkait dimana nantinya akan dibuat inventory yang transparan, yang bertujuan untuk mengoptimalkan penggunaan teknologi terbaru yang dimiliki perusahaan (EDC MPOS) untuk menghasilkan Fee based Income yang positif demi kelangsungan bisnis perusahaan, melalui rekayasa keinsinyuran penulis menerapkan aspek profesionalitas dari sisi profesionalisme, Catur Karsa, Kode etik insinyur (KEI), dan Keselamatan, Kesehatan Kerja dan Lingkungan (K3L).

.....This report describes the Standard Operating Procedure development activities for the new application process and replacement of the BRILink MPOS EDC. The activity was motivated by PT Bank Rakyat Indonesia's business in the smart selling agent sector through AgenBRILink where the devices used are increasingly sophisticated with the lack of correlation between related departments, namely the BRILink Department and the E-Channel Department in developing Standard Operating Procedures for the new application process and replacement of the BRILink MPOS EDC. Implementation of the development of a Standard Operating Procedure for the new application process and replacement of the BRILink EDC MPOS, the steps taken are socialization, education to relevant stakeholders where a transparent inventory will be created, which aims to optimize the use of the latest technology owned by the company (EDC MPOS) for generate positive Fee-based Income for the continuity of the company's business, through engineering the author applies professional aspects in terms of professionalism, Catur Karsa, Engineer's Code of Ethics (KEI), and Safety, Occupational Health and Environment (K3L).