

Studi Sistem Pemeliharaan Alat Kesehatan di RS X Jakarta Timur = Study of Medical Device Maintenance System in Hospital X East Jakarta

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Abstrak

Salah satu faktor yang cukup penting pada penyelenggaraan pelayanan kesehatan adalah peralatan kesehatan. Tanpa dukungan peralatan kesehatan yang baik dan aman maka pelayanan kesehatan yang berkualitas dan prima tidak akan tercapai. Penggunaan alat kesehatan dalam pelayanan kesehatan perlu dikontrol dalam sistem pemeliharaan yang baik. Tujuan penelitian adalah menganalisis sistem pemeliharaan peralatan kesehatan di RS X Jakarta Timur, jenis penelitian yaitu kualitatif bersifat deskriptif dengan desain pendekatan case study. Penelitian dilaksanakan di RS X Jakarta Timur pada bulan September – Oktober 2023. Subjek penelitian adalah tenaga kesehatan. Teknik pengumpulan data dilakukan dengan observasi, wawancara mendalam dan telaah dokumen. Data diperoleh dari informan dengan menggunakan analisis kualitatif kemudian ditarik kesimpulan penelitian. Hasil penelitian menunjukkan masih adanya kekurangan sumber daya manusia yang belum sesuai dengan Peraturan Menteri Kesehatan Dan Kepala Badan Kepegawaian Negara Nomor 28 Tahun 2013 Tentang Jabatan Fungsional Teknisi Elektromedis, besaran dana yang dialokasikan untuk kegiatan harian pemeliharaan alat medis masih belum mencukupi, bahan baku yang disediakan belum sepenuhnya sesuai dengan kebutuhan, peralatan dan fasilitas pengadaan alat medis belum memadai, kebijakan terkait pemeliharaan alat medis sudah disosialisasikan dengan baik, fungsi manajemen pemeliharaan sudah berjalan dengan baik. Secara umum dapat disimpulkan bahwa masih terdapat beberapa kekurangan dalam sistem pemeliharaan alat kesehatan di Unit Pemeliharaan Alat Kesehatan RS X Jakarta Timur yang terkait sumber daya manusia, anggaran, suku cadang dan bahan baku. Tetapi dari segi kebijakan dan evaluasi pemeliharaan alat kesehatan sudah berjalan dengan baik. Dengan demikian dapat direkomendasikan bahwa untuk peningkatan pelayanan kesehatan yang lebih baik perlu adanya penambahan sumber daya manusia bidang elektromedis, anggaran, bahan baku, suku cadang dan sarana prasarana lainnya.

.....One factor that is quite important in the provision of health services is health equipment. Without the support of good and safe health equipment, quality and excellent health services will not be achieved. The use of medical devices in health services needs to be controlled in a good maintenance system. The purpose of the study was to analyze the health equipment maintenance system at X Hospital, East Jakarta, the type of research was descriptive qualitative with a case study approach design. The research was conducted at X East Jakarta Hospital in September - October 2023. The research subjects were health workers. Data collection techniques were carried out by observation, in-depth interviews and document review. Data were obtained from informants using qualitative analysis and then research conclusions were drawn. The results showed that there was still a lack of human resources that were not in accordance with the Regulation of the Minister of Health and the Head of the State Personnel Agency Number 28 of 2013 concerning Functional Position of Electromedical Technician, the amount of funds allocated for daily activities of medical device maintenance was still insufficient, the raw materials provided were not fully in accordance with the needs, the equipment and facilities for the procurement of medical devices were inadequate, the policies related to

the maintenance of medical devices had been well socialized, the management function of medical device maintenance had been well socialized, the maintenance management function has been running well. In general, it can be concluded that there are still some shortcomings in the medical device maintenance system at the Medical Device Maintenance Unit of East Jakarta X Hospital related to human resources, budget, spare parts and raw materials. But in terms of policy and and evaluation of medical device maintenance has been going well. Thus it can be recommended that to improve better health services it is necessary to increase human resources in the field of electromedicine, budget, raw materials, spare parts and other infrastructure facilities.

Keywords: excellent health services, medical device, medical device maintenance management system.