

Analisis Persyaratan Pengguna (User Requirements) Terhadap Implementasi Sistem X sebagai SaaS (Software as a Service) di PT Kalventis Sinergi Farma = Analysis of User Requirements for the Implementation of System X as SaaS (Software as a Service) at PT Kalventis Sinergi Farma

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Abstrak

Penulisan laporan tugas khusus praktik kerja profesi Apoteker (PKPA) di PT Kalventis Sinergi Farma bertujuan untuk menganalisis persyaratan pengguna mengenai personal training dan menghasilkan penilaian risiko berdasarkan kontrol dan tingkat prioritas PT. Kalventis Sinergi Farma. Penulisan laporan ini menggunakan suatu sistem yang digunakan oleh perusahaan yaitu Sistem X yang berbasis COTS (*commercial off-the shelf*) dan perangkat lunak berbasis SaaS (*software as a service*). Proses dokumentasi yang diajukan kepada sistem x memiliki beberapa persiapan seperti menggunakan diagram proses yang terdiri dari rencana pelatihan, manajemen pelatihan, analisis pelatihan, laporan pelatihan, dan pencarian pelatihan. Spesifikasi fungsional dianalisis sesuai tingkat risiko yaitu tinggi, sedang, rendah. Dari analisis tingkat risiko, dapat disimpulkan untuk menetapkan strategi tes dari masing-masing rencana pelatihan yaitu *challenge testing*, *nominal testing*, dan *exploratory testing*. Penilaian risiko dari persyaratan pengguna spesifikasi fungsional dapat mengurangi kegagalan pada GxP dan risiko kegagalan bisnis.

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A special assignment report pharmacist professional work practice is writing at PT. Kalventis Sinergi Farma with the purpose to analyze user requirements of personal training and to make a risk assesment based on the controls and the priority levels of PT. Kalventis Sinergi Farma. This report is using a system used by the company, namely system X which is based on COTS (Commercial off-the shel) and SaaS (Software as a Service). The documentation of the validation is processing by submitted to system has several preparations like a diagram process consisting of training plans, training management, traing analysis, training reports, and training search. Specification of functional was analyzed that accorded by the risk level (high, medium, low). From analysis of risk level, it can be concluded to determine the test strategy of each training plan (*challenge testing*, *nominal testing*, and *exploratory testing*). Risk assesment of user requirements of functional specifications can reduce failures in GxP and business failure.