

Penerapan Pelayanan Kesehatan Ramah Disabilitas di Puskesmas Rejosari Kecamatan Tenayan Raya Tahun 2021 = Implementation of Inclusive Health Services at the Rejosari Health Center Tenayan Raya District Pekanbaru City in 2021

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Abstrak

Penyandang disabilitas merupakan setiap orang yang mengalami keterbatasan baik itu fisik, intelektual, mental, dan/atau sensorik. Para penyandang disabilitas sering kali lebih rentan terhadap masalah kesehatan sehingga dapat menurunkan kualitas hidup mereka. Jumlah penyandang disabilitas di Kota Pekanbaru mencapai 933 orang. Berdasarkan data Dinas Sosial Kota Pekanbaru tahun 2016, terdapat sebanyak 152 orang penyandang disabilitas di Kecamatan Tenayan Raya. Masih terdapat permasalahan akses kesehatan bagi penyandang disabilitas yang belum ditemukan solusinya untuk memenuhi kebutuhan disabilitas terhadap pelayanan kesehatan yang ideal bagi mereka. Adapun tujuan penelitian ini adalah menganalisis penerapan pelayanan kesehatan ramah disabilitas di Puskesmas Rejosari Kecamatan Tenayan Raya Pekanbaru. Jenis penelitian ini menggunakan metode kualitatif dengan pendekatan studi kasus dan menggunakan teori sistem berdasarkan komponen input, proses dan output. Hasil dari penelitian ini yaitu pelayanan kesehatan di Puskesmas Rejosari masih belum ramah disabilitas karena sumber daya manusia yang tidak bisa berkomunikasi dengan penyandang disabilitas, sarana prasarana yang kurang sesuai dengan kebutuhan penyandang disabilitas, belum adanya Standar Operasional Prosedur (SOP) atau kebijakan yang mengatur pelayanan kesehatan ramah disabilitas. Kesimpulan dan saran dari penelitian ini adalah perlunya dikeluarkan kebijakan tentang pelayanan kesehatan ramah disabilitas di Kota Pekanbaru dan perlunya kerja sama lintas sektoral agar terciptanya pelayanan kesehatan yang sesuai dengan standar, terpenuhinya hak kesehatan sesuai dengan kondisi dan kebutuhan penyandang disabilitas.

.....Persons with disabilities are people who experience limitations, whether physical, intellectual, mental, and/or sensory. People with disabilities are often more prone to health problems that can reduce their quality of life. The number of people with disabilities in Pekanbaru City reached 933 people. Based on data from the Pekanbaru City Social Service in 2016, there were 152 people with disabilities in Tenayan Raya District. There are still problems of access to health for persons with disabilities whose solutions have not been found to meet the needs of persons with disabilities for ideal health services for them. The purpose of this study was to analyze the application of inclusive health services at the Rejosari Health Center, Tenayan Raya District, Pekanbaru. This type of research uses qualitative methods with a case study approach and uses systems theory based on input, process and components output. The results of this study are that health services at the Rejosari Health Center are still not inclusive because human resources cannot communicate with people with disabilities, infrastructure that is not in accordance with the needs of people with disabilities, there is no Standard Operating Procedure (SOP) or policies that regulate health services. inclusive. Conclusions and suggestions from this research is the need to issue a policy on inclusive health services in Pekanbaru City and the need for cross-sectoral cooperation in order to create health services that are in accordance with standards, the fulfillment of health rights in accordance with the conditions and needs of persons with disabilities.